

renee best
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Brentwood CA 94513

Sep 5th 2018

Via ECFS
Marlene H. Dortch, Secretary
Federal Communications Commission
445 12th Street, S.W.
Washington, D.C. 20554

**Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to
47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1**

Dear FCC,

We have been ripped off, lied to, disrespected by service people in our own home and unhappy with Xfinity for many years. Sonic is a company that stepped up with an affordable solution and we are thrilled with their service.

We have stopped using AT&T because Sonic's service is better.

I frequently telecommute because it is at least an hour to my office and I needed fast broadband and reliable service. Xfinity would frequently not work for hours and they never reimbursed me for downtime.

We need competition in the industry.

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